



## Returns and Refunds Policy

The nature of visible mending of customers' garments means it's not possible to return an item.

All visible mending carried out by The Mending Outpost is carried out to a design agreed with the client and is therefore bespoke. Designs are discussed and agreed with clients in advance. Once a design is agreed in writing the sale is final and non-refundable. It is therefore important that clients carefully review and consider designs before formally authorising go ahead with the visible mending project.

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